



Rachel Hardwick
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With a background in online game development, Rachel swapped the worlds of Star Wars and Game of Thrones for a world even closer to her heart: travel, joining Booking.com's Core Infrastructure team as Group. Technical Program Manager in 2017 to focus on development operations and software delivery. For more than 20 years, Rachel has worked hands-on with startups as well as established companies to develop backend platforms and services, build and grow successful teams, and help them release and support software products in the wild. Rachel's super power is helping individuals and teams deliver on aspiration, and is excited to be a part of the 2019 World Tourism Forum.